Managed IT & Cybersecurity Services

One Trusted Partner. Two Ways to Get There.

Entech has delivered managed IT and cybersecurity services to growing businesses since 1998. Comprehensive and Complete are both built on the same fully-managed foundation — 24×7 monitoring, unlimited support, and proactive infrastructure management — so the only decision is how far you want your security and compliance posture to go.

COMPREHENSIVE

A fully-managed IT foundation with essential cybersecurity built in.

BEST FOR:

Organizations that need dependable, all-inclusive IT support and strong baseline protection.

› 24×7 monitoring, patching & help desk
› Endpoint detection & response (EDR) + managed detection & response (MDR)
› Security awareness training & dark web monitoring
› Basic multi-factor authentication licensing & full disk encryption

COMPLETE

Everything in Comprehensive, plus the advanced protection and formal risk management growing and regulated businesses need.

BEST FOR:
Organizations facing compliance requirements, cyber insurance mandates, or board-level security scrutiny.

› Password management
› AI threat hunting and investigation
› 24×7 SIEM/SOC log monitoring & continuous vulnerability scanning
› Annual NIST-based Security Risk Assessment + cyber insurance & PCI-DSS support

The Foundation — Included in Every Entech Plan

✓ 24×7 infrastructure monitoring & alerting
✓ Unlimited remote & onsite end-user support
✓ Workstation, server & network administration
✓ Microsoft & third-party patch management
✓ Asset management & documentation
✓ Centralized reporting & quarterly business reviews
✓ Technology roadmap & budgeting support
✓ Network visibility & endpoint inventory tooling

Why Businesses Upgrade to Complete

- **AI Data Protection**
  Scans chat input to LLMs for sensitive data — financial records, source code, health data — and blocks it before it leaves the browser.
- **Password Management**
  Enterprise-grade credential vaulting closes one of the most common breach vectors: shared, weak, or reused passwords.
- **24×7 SOC + Continuous Vulnerability Scanning**
  Moves from periodic checks to always-on monitoring and proactive gap-closing across your environment.
- **Formal NIST-Based Risk Assessment**
  An annual assessment plus cyber insurance questionnaire and PCI-DSS ASV scan support — the documentation auditors, regulators, and insurers require.

Not sure which plan fits your business?

Your Entech account team can map your current environment to the right plan — no guesswork required. Visit entechUS.com.

Comprehensive vs. Complete

A closer look at where the two plans align — and where Complete extends further.

CAPABILITY	COMPREHENSIVE	COMPLETE
THREAT PROTECTION & RESPONSE		
Endpoint Detection & Response (EDR)	**Included**	**Included + AI threat hunting**
Managed Detection & Response (24×7 MDR)	**Included**	**Included**
Advanced Email Security (BEC & spoofing protection)	**Included**	**Included**
Email Authentication (DMARC, DKIM, SPF)	**Included**	**Included**
DNS Filtering	**Included**	**Included + AI / DLP**
Security Operations Center	**Included**	**Included**
24×7 SIEM / SOC Log Monitoring	—	**Included**
Continuous Vulnerability Scanning	—	**Included**
Sensitive Data Scanning (PII / PCI)	—	**Included**
IDENTITY & ACCESS		
Multi-Factor Authentication (MFA)	**Included**	**Included**
Conditional Access (Entra ID)	—	—
Full-Disk Encryption	**Included**	**Included**
Password Management	—	**Included**
GOVERNANCE & COMPLIANCE		
IT & Security Policies	**Included**	**Included**
Security Awareness Training & Phishing Simulation	**Included**	**Included**
Dark Web Monitoring	**Included**	**Included**
Security Risk Assessment (NIST-based, annual)	—	**Included**

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